



Increase Patient Satisfaction for a Healthier Bottom Line

Innovative healthcare tools from Teksetra.

Patient-satisfaction is the #1 goal of any healthcare organization. That goes for the assistants, nurses and doctors working directly with their patients every single day, and it goes for the administrative teams that manage billing, coding, insurance and other support tasks after the appointment ends. The fact is, the happier patients are, the better off your business will be. Teksetra has innovative tools and services to support all levels of operation in the healthcare industry. Our solutions are cost-effective, HIPAA-compliant and geared toward streamlining your day-to-day tasks for maximum patient satisfaction. Let's get started!



Digital Signage Solutions

For most practices and hospitals, the patient experience begins in the waiting room. Digital signage offers you multiple opportunities to engage with them and make their experience better. From touchscreen check-in kiosks to commercial displays featuring entertaining or educational content, there's a digital signage solution that fits the needs of your waiting room and helps you make the check-in experience more pleasant.

Meanwhile, there's a lot going on behind that reception desk, right? Paperwork must be filed, data must be entered, and it all must be done within the ever-changing, very strict regulations that protect patient privacy. Let's talk about a tool that helps you do it quickly and easily.

Document Scanners

As any medical professional knows, the rules of HIPAA are stringent. You have to be careful to protect your patient's privacy — and protect your practice or company from breaching that privacy. Since more and more documents need to be digitally accessible within a patient's file, it's critical that you leverage a document scanner anytime you obtain physical paperwork. We offer document scanners that adhere to the strict data encryption rules laid out by HIPAA, allowing you to save patient data in a way that is safe and compliant with today's regulations.



Another part of the patient experience lies in the check-out process. You want to make the payment options flexible and the overall transaction process quick and easy. Teksetra has options to help you do just that.



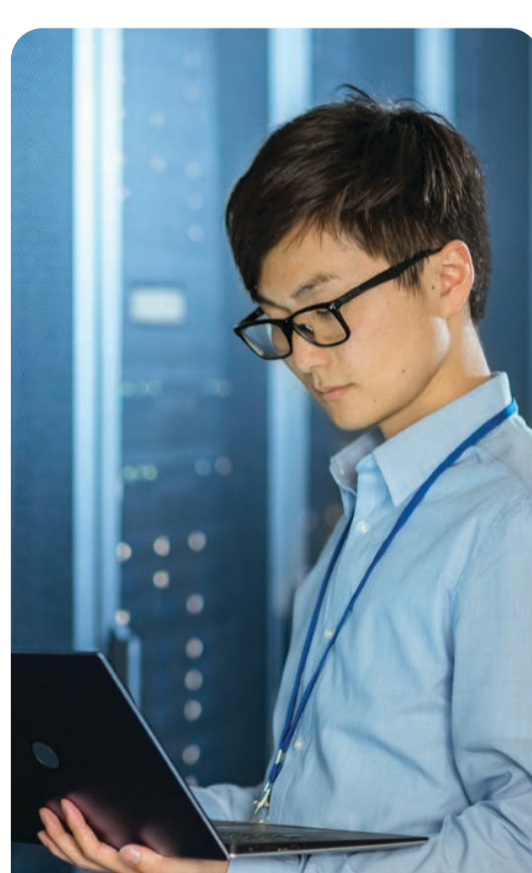
Payment Terminals

The majority of your patients will likely be utilizing credit or debit cards to pay for their services. Teksetra provides our healthcare clients with a variety of payment terminals, PIN terminals, signature capture devices and even check scanning tools to help you obtain payment quickly and securely. Your patients will love the speed and ease with which they can finish their appointment and settle their bill.

All of this hardware means quicker, more efficient service. But what about when it stops working? Even the best equipment can break — and the slightest delay in your appointments can wreak havoc on your day. You need to have a plan in place for emergencies.

Teksetra's On-Demand Services

Teksetra does more than send you a device. We offer you options to service your products and keep them running reliably. Downtime is a huge issue in the healthcare industry and it only takes one negative experience to cost you a patient and hurt your reputation. Teksetra's on-demand services team has thousands of technicians strategically located across all 50 states and ready to support you in as little as four hours. They're rigorously vetted, knowledgeable in best practices for healthcare regulatory compliance and highly qualified to support you in a variety of ways: device repair and replacement, computer repair, server repair, software support and more!



Streamline Your Processes, Amplify Your Success

The strength of your business lies in your ability to provide patients with the best service and care possible. Teksetra provides you with the tools you need to reduce wait times, increase security, maintain compliance and create an overall positive experience for everyone in your practice. Find your perfect solution today.

Want these results at your company?
Chat with one of our healthcare experts via email
at info@teksetra.com or call 888-287-4186.