



IT Support



Augment your existing team with the expertise you need to take on both day-to-day challenges and complex IT projects.

When you need access to expanded IT capabilities, talents, and resources, it helps to have a trusted outsourcing partner on standby. With Teksetra's outsourcing program, our highly trained IT support technicians can seamlessly integrate into your existing operation, so your team can focus on what they do best.

Benefits

Nationwide Support

Teksetra offers on-site and remote IT support to businesses anywhere in the continental U.S. So, whether you need single-location support for one project or help for multiple locations across the country, we've got you covered.

Flexible Expertise

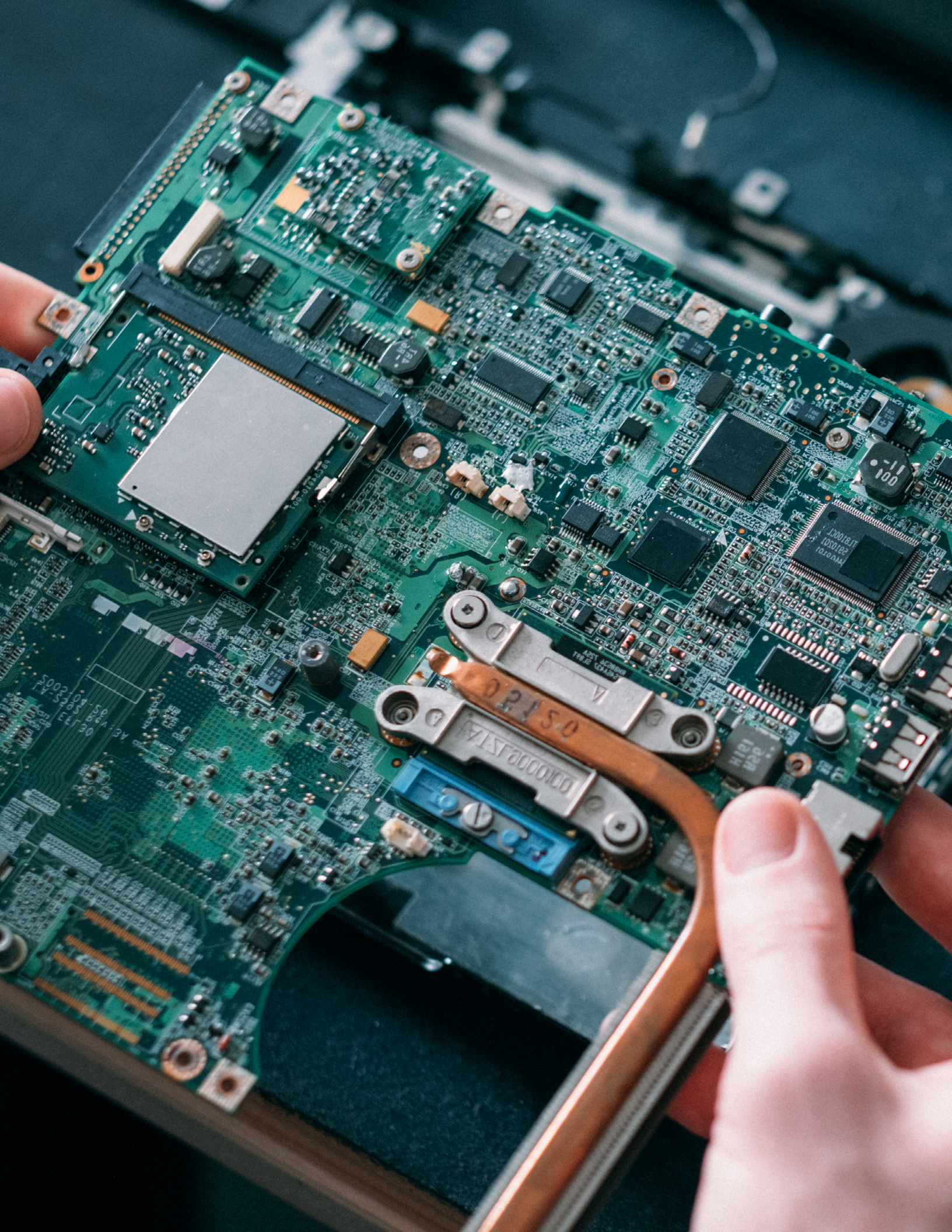
Teksetra-certified technicians are some of the most adaptable experts in the field. With access to a wide range of talents, skills, and certifications, Teksetra provides the perfect IT support team to tackle your unique challenge.

Qualified Technicians

Finding the right expertise for your project can be a serious challenge. **Teksetra makes it easy** by giving you access to thousands of hand-selected, highly trained, and rigorously vetted IT support technicians.

Simple Integration

Getting extra IT support when you need it is easy with Teksetra. Our talented technicians can seamlessly integrate into your organization, giving you the expertise you need when and where you need it most.



Teksetra IT Support Capabilities

+ Network + Server Support

Get access to qualified support for your on-site servers and cloud-based services. Teksetra-certified technicians can provide a wide range of network- and server-related services, including computer upgrades, [server relocations](#), server maintenance, hardware and [software installations](#) and deployment, and more.

+ Security

Advanced cybersecurity is critical to the success and reputation of many businesses, especially those in the [financial](#), [healthcare](#), and [government](#) industries. With decades of tech safety and compliance expertise, Teksetra can help protect your sensitive data by assigning skilled IT experts to support your security needs.

+ Training

Teksetra can help your business stay up to date on all the latest cybersecurity trends, best practices, and IT strategies. As your technology advisors, the Teksetra team provides training opportunities, WatchGuard + Symantec licensing, and other best-practices training like KnowBe4.

+ Staffing

Whether you need to cover for employees that are out of the office or to supplement your internal team with specialized IT personnel, Teksetra can help. Our team can help fill in those gaps on a daily, weekly, monthly, or on-demand basis. Just let us know what you need, and we'll take care of the rest.

+ Help-Desk Support

Managing and operating your own call center can be a serious undertaking that comes with a significant price tag. With Teksetra, you can give your customers access to the high-quality tech support they expect without all of the headaches that come with running your own support service.

+ Remote IT Services

Your IT team probably has a lot of extra work on your plate to support your remote workforce. We understand that your internal team may not have the bandwidth or expertise to ensure cybersecurity for all of your remote employees. So we're here to help enhance your remote work management and security, without a long-term contract. We provide:

- Remote Management Monitoring (RMM)
- OS + 3rd Party Patch Management
- Managed Antivirus
- Business Document Backups
- Cybersecurity Training + Testing
- Web Content Filtering

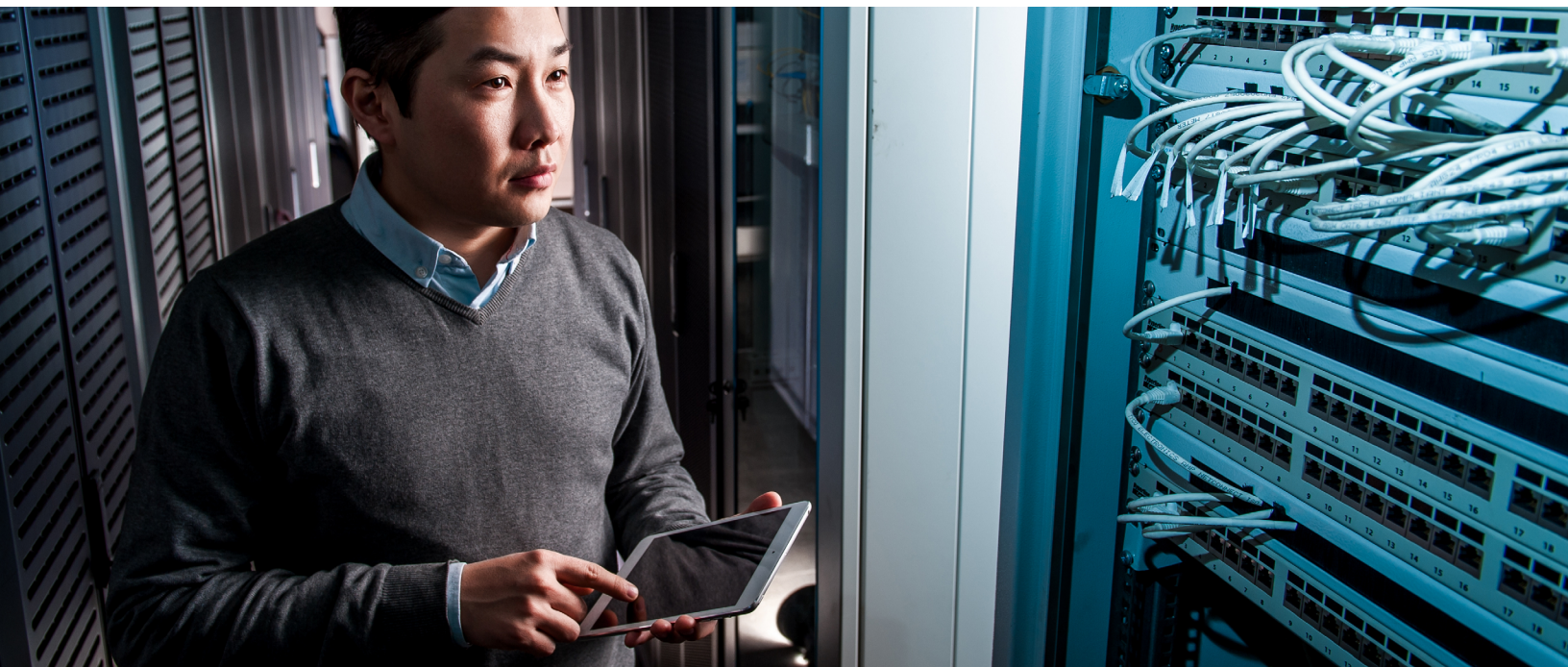
Flexible, Reliable IT Support

Tackle any IT challenge with confidence.

Our nationwide network of IT experts gives you the flexibility you need to find the perfect support for your project. With thousands of highly trained, Teksetra-certified technicians across the country, there are few projects we can't solve.

IT Projects We Support

- Help-Desk Support
- Remote IT Support
- Staffing and Outsourcing
- Security Audits and Support
- Server Relocations, Upgrades, and Maintenance
- Hardware Installations and Rollouts
- Computer Upgrades
- Software Installations and Deployment
- Network Upgrades and Support
- Cloud-Based Technology Services
- Training and Support
- And More



About Teksetra

Teksetra is the leading and most trusted national partner for essential business technology acquisition, service, consultation, management, repair, maintenance, support — and more. Since 1974, the company has regularly expanded its scope to support more solutions for more industries. From financial institutions, governmental agencies, healthcare organizations, educational institutions, retail franchises, hospitality services and beyond, the company engineers custom technology solutions that help enterprises succeed, grow, and serve the needs of the remote workforce. Teksetra solves technology and automation challenges by providing comprehensive IT lifecycle solutions in payment and transaction, imaging, digital signage, onsite repairs, maintenance repair center service, IT outsourcing, and project management services. It has developed long-lasting relationships with leading OEMs worldwide, including Canon, Epson, Digital Check, Panini, HP, Lexmark, Olivetti, Panasonic, Zebra, and more. By applying 45 years of technical expertise and a consultative, vendor-neutral approach, Teksetra serves thousands of customers in the U.S. by packaging hardware and services to provide complete, turnkey technology solutions.

A proven single-source provider of technology products and services, Teksetra partners with the top manufacturers in the technology industry to offer customers the newest and most innovative technology solutions available. Headquartered in Minneapolis, Minnesota, Teksetra provides national service via facilities strategically located across the U.S.

Contact one of our specialists to learn more about our solutions.

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