

Compliance, Customer Satisfaction and a Healthy Bottom Line

Teksetra supports financial institutions with tools to make business better, every day.

Financial institutions have a tough job! Not only do you have all the requirements of any customer-facing industry — speedy, reliable, brand-reinforcing service — you must also navigate an extensive list of rules and requirements, stringent safety standards and, of course, fierce competition. Whew! That's a lot to manage. Teksetra wants to make your job easier and keep your customers satisfied. We've been in the business for **more than** four decades, innovating with every new trend and supporting the finance industry with everything they need to do business better. Let's look at the latest tools for helping your institution succeed.

Digital Signage Solutions



Is your bank still leveraging magnetic strip rate boards? That's risky in an industry where a single point error can put you in violation of the Truth in Lending Act. Digital rate boards are an innovative way to provide rate information in real-time across every branch of your financial institution. Change numbers securely, quickly, and easily from a centrally controlled location. Change errors on the fly, include dynamic information like graphics or animations and, best of all, keep your customers informed and engaged about critical financial information while remaining in compliance with regulations.

Teksetra is at the forefront of time-saving tools to make the world of finance better for customers and banks. Take a look at these innovative check scanners:

Check Scanners and Check Joggers

Let's face it. This is a digital world and you need to innovate to stay ahead of the pack. Check scanners and joggers give you the advantage of storing critical documents in the cloud, making them instantly accessible to you and your customers. Not only that, but they also increase security, reduce fraud, and simplify your check deposit system. That means your tellers have more time to help more customers, which means you're doing your job to keep them happy and save them time, too.



And since you love providing a quality customer experience, here's another tool from Teksetra that can improve your operations!

Sound Masking



If you operate a financial institution, chances are you're familiar with the Gramm-Leach-Bliley Act, which requires financial institutions to protect customers' financial information, including how it's collected, stored, and used. Sound masking from Teksetra is a simple, cost-effective way to ensure your business complies with this act. Our sound masking technology helps camouflage human speech, providing a more private, comfortable setting for your customers to conduct financial interactions.

Speaking of a complete experience...

Teksetra Services

Teksetra does more than send you a device. We offer you options to service those devices and keep them running reliably. Downtime is a huge negative for financial institutions. It literally costs you money when your top hardware isn't operating like it's supposed to. Teksetra has thousands of technicians strategically located across all 50 states and ready to support you in as little as four hours. They're rigorously vetted, knowledgeable in best practices for financial security compliance and highly qualified to support you in a variety of ways: device repair and replacement, computer repair, server repair, software support and more!

And one more thing...



Document Scanners



One of the big issues facing financial institutions today is the subject of audit trail compliance. Like the check scanners listed above, document scanners help your institution exercise due diligence in ensuring that every transaction and action is recorded into a secure system. Teksetra provides only the best, most secure scanning systems for your financial institution, a promise founded in more than four decades of serving the financial industry. Protect yourself and your customer with an exhaustive audit trail by scanning all critical documents via a document scanner.

Success: Happy customers, secure best practices, and a big ROI

By deploying tools that make the customer service experience better (and the employee job easier), your financial institutions will see an increase in ROI, customer retention and increased customer satisfaction. Gain the edge on your competition by adding tools like digital signage and instant EMV to your branches. Reduce downtime with on demand support. Stay compliant with secure check and document scanning. In short, find your success sweet spot with tools and services from Teksetra.

Want these results at your company? Chat with one of our financial experts via email at info@teksetra.com or call 888-287-4186.